

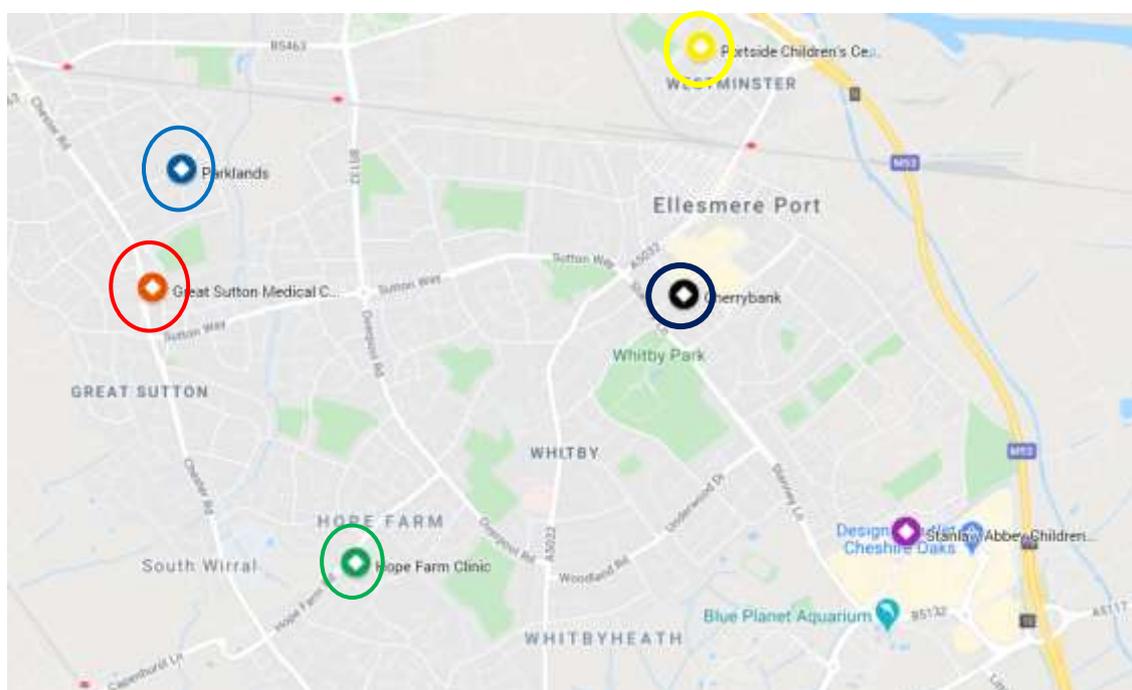
Proposed relocation of the Podiatry and Speech & Language Therapy services from Great Sutton Medical Centre Community Clinic

Introduction

CWP currently provides Podiatry and children's Speech and Language Therapy (SALT) services from the community clinic based at Great Sutton Medical Centre in Ellesmere Port. It is our proposal that the Podiatry service is relocated to Hope Farm Clinic, which is just under two miles away, and the SALT service is relocated to the following locations across Ellesmere Port:

- Cherrybank Resource Centre in Wellington Road, under two miles away;
- Portside Children's Centre in Egerton Street and, under three miles away;
- Parklands Children's Centre in Little Sutton, under one mile away.

The following map provides an oversight of the locations within Ellesmere Port in relation to Great Sutton Medical Centre.



While the delivery model for both services will remain the same the proposed new settings will provide an improved patient experience at minimal disruption for people accessing these services.

Before progressing with this relocation, we would like to hold a period of engagement, over February, capturing the views of patients, the public and wider stakeholders to ensure views are roundly captured and considered. This document provides information that has informed this proposed short-distance relocation.

Background

CWP currently leases the community clinic accommodation from the Great Sutton Medical Centre GP Practice. The rooms occupied are not fit for purpose and whilst the building itself is due to be redeveloped; the lease for CWP is coming to an end and the rooms will no longer be available for CWP. Taking these factors into consideration and recognising the benefits of this for the population, we are proposing the following moves would provide opportunity to:

- ✓ Consolidate and integrate services within their respective hub locations in Ellesmere Port
- ✓ Improve the patient experience for residents and families who are accessing these services
- ✓ Support a sustainable accommodation solution

Proposed Podiatry relocation to Hope Farm Clinic

Following the successful relocation of Podiatry services from Stanney Lane Clinic to Hope Farm Clinic in the summer of 2020, CWP would like to further consolidate its West Cheshire service delivery in that area.

The delivery model for the Podiatry service will remain unchanged. CWP has recently undertaken a programme of modernisation at Hope Farm Clinic to enhance the clinical environment. As owners of the building, CWP can provide a more responsive day-to-day estates management of the building and can implement local decisions to meet local need.

The enhanced clinical setting at Hope Farm Clinic provides an improved patient experience with minimal disruption to our patients accessing this service. CWP would now like the Podiatry service based at Great Sutton Medical Centre to join the wider community physical health services hub already based at Hope Farm Clinic, which includes the Continence, Urology, Dermatology, Dressing Clinic and Tissue Viability services.

The enhanced clinical space at Hope Farm Clinic provides improved privacy and dignity for patients accessing these services. In addition, the clinic also has:

- Improved wheelchair access for podiatry clinics.
- Increased appointment capacity.
- Improved and modern clinic environment.

Hope Farm Clinic has its own dedicated parking, but it also benefits from the nearby local shopping amenities at the Hope Farm Precinct on Hope Farm Road. This provides additional car parking facilities and the area is also well served by the local bus route.

Currently there are 56 patients on the caseload who attend the Podiatry service at Great Sutton Medical Centre. Early informal engagement with patients has not identified any issues regarding the proposed relocation of the service to Hope Farm Clinic. We have also conducted detailed travel analysis for each patient at Great Sutton, comparing this data with an equivalent journey (by car) to Hope Farm Clinic. We can confirm that:

- The average distance to the clinic will increase slightly from 2.7 miles to 3.3 miles
- The average journey time will increase by less than a minute.

Whilst we are aware travelling by car isn't the only transport used by our patients, we appreciate it is vital that the services remain easily accessible via this route and can confirm Hope Farm has an easily accessible bus route available nearby.

For those who may find the short distance between Great Sutton Medical Centre and Hope Farm Clinic difficult (for example if anyone relies on walking) the Podiatry service can also be provided in the patient's home, following any one to one discussions.

The Podiatry service is proposing to contact all patients to inform them of the forthcoming proposals and provide the opportunity for individual feedback to ensure that they can continue to access the service or whether alternative arrangements are required. In addition, the service will publicise the changes via posters and leaflets at Great Sutton Medical centre.

Proposed relocation of SALT service to Cherrybank, Portside Children's Centre and Parklands Children's Centre

The delivery model for the SALT service will not be affected by the relocation. The proposed relocation of this service includes moves to:

- Cherrybank Resource Centre: which would provide a more centralised service taking advantage of the local amenities, central bus locations and car parking which is available close by.
- Portside Children's Centre and Parklands Children's Centre: which would provide greater choice for the children and families living in Ellesmere Port and would enable improved integration with the CWP Starting Well children's services already provided at these sites.

Together with the existing SALT service at Stanlaw Abbey Children's Centre, the service would have greater geographic coverage and full integration within all the children's centres in Ellesmere Port.

Currently there are 51 children on the caseload at Great Sutton Medical Centre. Detailed travel analysis for each family accessing Great Sutton has also been compared with an equivalent journey (by car) to each potential option listed above.

It has demonstrated that 31 families will have a shorter distance to travel based on the location which is closest to their home address. The average journey time would therefore reduce for all these families, with 51% travelling less than 3 miles to their new location.

Of the remaining families that live closer to Great Sutton Medical Centre, than any of the new locations proposed, the average distance to travel will increase slightly from 1.11 miles to 1.26 miles. All these families will have less than 3 miles to travel with the longest distance to be travelled being 2.17 miles.

It should be noted that families and children accessing the Speech and Language Therapy at Great Sutton are part of the wider Ellesmere Port caseload, which has already seen a number of children opting to be seen virtually as a result of the new ways of working during the pandemic; an offer which has been very positively received by families and can be discussed on a case by case basis.

Over the coming month The SALT service is proposing to contact all families on the Great Sutton Medical Centre caseload to inform them of the proposed changes and provide the opportunity to identify their preferred / most convenient location of their next appointment. In addition, the service will also publicise the changes via posters and leaflets at Great Sutton Medical Centre.

Wider strategy

CWP continues to work as part of the Cheshire West Integrated Care Partnership to lead the development of a broader estates strategy for Cheshire West, focusing on how we can work with partners to develop our collective estate to meet the emerging needs of the population and support the development of community based integrated services. The Primary Care Network has a plan in place to redevelop Great Sutton Medical Centre as part of this strategy but this will not be available until 2022 and further work is required to understand how this space will be utilised.

Next steps

We have discussed the service change with Healthwatch Cheshire who are not aware of any local objections via their networks and are happy to support our period of engagement during February.

If you would like to provide feedback during this period please contact Patient Advice and Liaison Service via the Freephone number **0800 195 4462** or via cwp.PALS@nhs.net by Friday 26th February 2020.

Based on feedback received, the changes would be effective from March 2021.